

# Favian Harper

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## Technical Skills

Quality Analyst, Data Analyst, Figma, Social Media Marketing, Risk & Fraud, Prototyping, UX Research & Design

## Education

Graduation Date: 12/2015

### **St. Edward's University**

Bachelor of Arts in English Literature, with Specialization in Creative Writing

**Treehouse:** Figma, UX: Research Process, Interaction Design, Visual Process

2022

**Foundations of UX Design – Google**

2021

**The Odin Project:** Full Stack JavaScript

2020

**Lynda.com:** IP, Content Marketing, Data Privacy

2018

## Experience

### **Freelance**

2014 - 2022

*UX Design & Research Specialist*

- Design and validate new experiences via mockups, wireframes, flow diagrams, sketches, and other UX artifacts
- Designing experiences that promote clean data via mobile, and internalization to address the needs of all users
- Conduct generative research to uncover opportunities as well as usability tests with customers, both online and in-person at job sites

### **Apple**

*Siri Analyst*

2019 - 2021

- Analyzing User Content via transcriptions and interactions as well as evaluating Virtual Assistant responses to provide QA feedback for external and internal improvements based strictly on data research.

### **Business Integrity Analyst @ Facebook**

*Accenture Contractor*

2015 - 2019

- Account Risk & Fraud, Advertiser Trends, with a focus on malicious activity, and operational efficiency based on research, analysis, and external guidelines